



All Phase Communications Signs Reseller Agreement with Interactive Intelligence to Offer IP Business Communications Software

Interactive Intelligence Software To Help All Phase Communications Customers Increase Revenue Opportunities, Improve Operational Efficiencies, Reduce Costs, And Ensure Investment Protection

SEATTLE, WA — May 29, 2008 — All Phase Communications has signed an agreement allowing it to market, sell and support Interactive Intelligence IP business communications software.

“The Interactive Intelligence software’s unique open, single-platform architecture will help our customers increase revenue opportunities, improve operational efficiencies, reduce costs, and ensure investment protection,” said Mr. Iain Beveridge, Vice president of All Phase Communications.

“All Phase Communications is a fantastic new asset to our 250-plus global channel network,” said Interactive Intelligence vice president of worldwide sales, Gary Blough. Their expertise in VoIP is extremely impressive and they strive to exceed their customer expectations on a daily basis.”

Interactive Intelligence first released its all-in-one IP communications software suite in 1997. The standards-based, single-platform architecture with built-in multi-channel processing was designed to eliminate the cost and

complexity introduced by “multi-point” vendors.

The software suite includes applications for the contact center and enterprise, including SIP-based switching, automatic call distribution, interactive voice response, multimedia recording, blended dialing, Web self-service, knowledge management, unified messaging, conferencing, fax services, speech-enabled unified communications for mobile workers, and more.

ABOUT INTERACTIVE INTELLIGENCE

Interactive Intelligence Inc. (Nasdaq: ININ) is a global provider of unified IP business communications solutions for contact center automation, enterprise IP telephony, and enterprise messaging. The company was founded in 1994 and has more than 3,000 customers worldwide. Interactive Intelligence is among the top 500 global software and services suppliers, and is ranked among the top 200 North American networking vendors. The company employs more than 550 people and is headquartered in Indianapolis, Indiana. It has six global corporate offices, with additional sales offices throughout North America, Europe and Asia Pacific. Interactive Intelligence can be reached at +1 317.872.3000 or

info@inin.com; on the Net: <http://www.inin.com>.

ABOUT ALL PHASE COMMUNICATIONS

Founded in 1986, All Phase Communications is a customer-service oriented telecommunications company with more than 20 years experience in the industry. All Phase is a preferred installation provider with leading VoIP (Voice over Internet Protocol) technology partners including ShoreTel and Toshiba. As the name suggests, All Phase handles all phases of VoIP installation including network assessment, system design, project management, system implementation, system deployment and training, and system maintenance. Based in Shoreline, Washington, small, medium and large companies including Cutter & Buck, Pike Place Market, Venture Bank, Keller Rorback, Southlake Clinic and Gene Juarez have relied on All Phase for their VoIP expertise to gain a competitive advantage in the marketplace by reducing operating costs, streamlining customer service, and improving productivity.